DALIBO PostgreSQL Support offer

Dalibo offers a full and modular PostgreSQL support, to help you secure your data and deliver the best PostgreSQL service. Dalibo guarantees a fast assistance by one of our PostgreSQL expert.





Experts by your side: unlimited number of tickets or calls (from 9am to 6pm on working days), because your concern is our concern: your servers must be fully operational and efficient at all times.

Save time and energy! We guarantee to start processing your requests in less than 2 hours.

If you want to dedicate wholly to your business, you can entrust your PostgreSQL clusters administration to us.



Security alerts: on every security patch release, we send you a complete French translation of the Release Note as soon as possible with precise explanations of each issue. Your data security is our priority.

Access to our **French knowledge base:** original articles, training manuals, data sheets, up-to-date procedures, all accessible 24/7 on kb.dalibo.com.



On-demand on-site intervention: in case of necessity, we can promptly intervene in your premises for an audit, check-up or tuning mission.

The opportunity to **attend our workshops:** organised throughout the year, devised and led by our experts, they will let you monitor innovations and latest features provided by the PostgreSQL community. Some **extensions** to entrust a large part your PostgreSQL databases' administration to us.



Full 24/7 coverage: a Dalibo PostgreSQL expert answers you either in French or English anytime, with the same guaranties as during working hours.



Priority handling of your requests: we guarantee to start working on your requests in less than 1 hour and, combined with the remote connection, a recovery time of less than 3 hours.



Remote connection: to help diagnose and accelerate your problems remediation. Secure communications and accesses to your servers using our redundant platform (OpenVPN, IPsec, SSH).



Active supervision: we oversee your running clusters and warn you swiftly on any anomaly.

Remote DBA: our team takes care of your cluster's daily administration (configuration, database management, minor version upgrades, access security, performance). All our remote actions are logged and archived.



Quarterly audits: we thoughtfully inspect your clusters and report a summarized check-up report.

Options to expand the support to many additional software.

Supervision option: support and guidance on PostgreSQI's monitoring censors (check_pgactivity for Nagios based systems, OPM).

Migration option: support and guidance on various migration tools such as ora2pg, sqlserver2pgsql, db2topg, pgLoader or Kettle.

PostGIS option: support and guidance on the spacial and geographic object extension for PostgreSQL (in partnership with Oslandia).

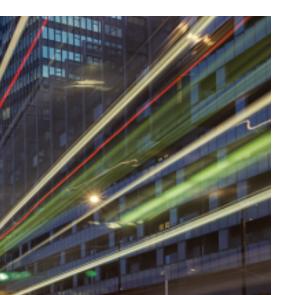
Pooling option: support and guidance on the connections pooler pgBouncer.

High-Availability option: support and guidance on HA tools such as repmgr, PostgreSQL Automatic Failover for pacemaker/corosync.

Performance option: support and guidance on analysis and tuning tools such as pgCluu, pgBadger, PoWA and more.

Back-up option: support and guidance on the main back-up and restoration tools such as pgBackRest, pitrery, barman, pg_back and more.

Administration option: support and guidance on administration tools such as temboard or ldap2pg.



They trust us:

ACMS - Agirc Arrco - Altadis - Air France - Airbus - APHP APAVE - Arvalis - Atos - Banque de France - Biomérieux - BNP Bouygues Tel - BRGM - Capgemini - Carrefour - CCAS Cedegim - Chronopost - CNAF - CNAV - CNES - CNRS - CNP Decathlon - Decitre - DGAC - DSIA - EDF - Eptica - Europcar Europe Assistance - Gendarmerie - Geodis - GDF Suez - GFI Horoquartz - IGN - INRA - INSEE - ITS GROUP - Kiabi - Kiloutou Leclerc - MAIF - Maisons du Monde - Mappy - MGEN Michelin MNH - Monext - MSA - Orange - Pierre Fabre - RATP Sagemcom - Smart - SNCF - SPIE - SUPER U - Société Générale - Sodebo - Sopra Steria - URSSAF - Vivendi...